



THERMOROSSI

PELLET, WOOD & SUN TECHNOLOGIES

WARRANTY POLICY FOR PLUMBING SECTOR

Our units are manufactured using first quality raw material and according to maximal performance and durability.

Warranty period starts from the date of Thermorossi invoice and it is valid for:

- 8 years for boilers water jackets models: Super Bosky Vitrified, Fireblu 2000 Vitrified, Fireblu 2000 Combi Vitrified, Aspirotronic Vitrified, Aspirotronic Comni Vitrified.
- 2 years on water jackets for models: Bosky, Fireblu 2000 Standard, Fireblu 2000 Combi Standard, Aspirotronic Standard, Aspirotronic Combi Standard, Compact series, H2O series, Sirio, Terna, Eura.
- 1 year for electronic motherboards and electrical elements, thermostats, electro-mechanical set up instruments.

Reparations and adjustments made during warranty period do not extend the warranty period itself

WARRANTY RESTRICTIONS AND EXCLUSIONS

Are excluded from any form of warranty:

- parts damaged during shipments
- parts and surfaces subjected to thermal shocks
- parts subjected to normal usage wear such as: anodes, seals, handles, grill plates, plastic or glass parts, lamps, cast iron parts, safety valves, temperature sensors and electrical parts.
- Refractory parts and tiles
- Parts damaged by gas fuel installations, fluid fuel installations, electricity supply, water tap supply or by the inefficiency of chimneys and draft regulators
- Failures or damages caused by incorrect operation and adjustments made by unauthorized personnel, due to lack of maintenance (water, fuel or electricity missings, froze, damages from galvanic corrosion and oxidation, corrosion due to vacant currents.

TECHNICAL RESTRICTIONS TO WARRANTY

Warranty is to consider invalidated when the following conditions are not respected:

- All units must be installed according to workmenlike manner and compliant with the current norms
- Water for boiler jackets and storages must comply with the physical and chemical characteristics in order not to create corrosion with the parts with which it comes in touch. Boiler water temperature must not decrease under 65°C and the installation must be equipped with anti-condensation installation.
- The treatment for jacket water is needed when: water tap has an hardness higher than 25 french degrees, the plumbing installation has huge dimensions, is subjected to frequent replenishments of water from tap, or is frequently emptied for maintenance reasons.

- Electrical installation without ground wire
- Corrosion of every type including rust due to the permanence of the unit in uncovered areas.
- When the warranty document that comes together with every unit is not completely fulfilled and signed by authorized personnel or it is missing

